

CRISIS RESOURCES

RESPONDING TO CHILD ABUSE & VIOLENCE



CAROUSEL CHILD ADVOCACY CENTER

Our mission is to support healing, promote justice, and foster resilience in children victimized by physical or sexual abuse, and improve our community through education, prevention, and advocacy. Carousel provides coordinated medical evaluation, forensic interviewing, family advocacy, and trauma therapy services to children from birth to age 18.

LOCATIONS & CONTACT

New Hanover County Office

1501 Dock Street
Wilmington, NC 28401

Brunswick County Office

20 Medical Campus Drive SW, #106
Supply, NC 28462

Pender County Office

311 S. McNeil Street
Burgaw, NC 28425

Contact Us:

Phone: (910) 254-9898
Fax: (910) 254-9818

www.carouselcenter.org

REPORT CHILD ABUSE

If you suspect or know a child is being harmed, you may call 911.

Dispatch will direct you to the appropriate agency to make a report. You may also contact the agency directly by reaching out to the following:

LOCAL REPORTING AGENCIES

Brunswick County:

DSS (910) 253-2077
Sheriff (910) 253-2777

New Hanover County:

DSS (910) 798-3420
Sheriff (910) 798-4200

Pender County:

DSS (910) 259-1240
Sheriff (910) 259-1212

REPORT ONLINE CHILD SEXUAL ABUSE

Report discoveries of online child sexual abuse material and sextortion to National Center for Missing & Exploited Children's Cybertipline at report.cybertip.org or call [1-800-843-5678](tel:1-800-843-5678). Reports will be referred to the appropriate law-enforcement agency for possible investigation.

LOCAL VICTIM SUPPORT SERVICES

SEXUAL VIOLENCE

Rape Crisis Center of Coastal Horizons	(910) 392-7460
Keep Your Hands Off Me	(910) 233-6926
Journey to Heal Ministries (faith forward)	(910) 344-0382

HUMAN TRAFFICKING

A Safe Place 24 Hour Crisis Line	(855) 723-7529
First Fruit Ministries (faith forward)	(910) 794-9656
514 Revolution (faith forward)	(910) 506-8514

DOMESTIC VIOLENCE

Open Gate Domestic Violence Crisis Line (NHC)	(910) 343-0703
Hope Harbor Domestic Violence Crisis Line (BC)	(910) 754-5856
Safe Haven of Pender & Duplin Counties (PC)	(910) 259-8989

NATIONAL HELPLINES

Suicide & Crisis Hotline (call or text)	988
Childhelp National Child Abuse Hotline	1-800-422-4453
• Call or Text	
National Domestic & Dating Violence Hotline	1-800-799-7233
• Text "START" to 88788	
National Sexual Assault Hotline	1-800-656-4673
National Human Trafficking Hotline	1-800-373-7888
• Text 233733	

MANDATED REPORTING

NORTH CAROLINA

WHY SHOULD I MAKE A REPORT?

- **Ensure Child Safety:** Instead of wondering, "What if I'm wrong?", ask yourself, "What if I'm right?". Your intervention could prevent or stop ongoing abuse.
- **Provide Essential Support:** Help families access the assistance they need, which they might not receive otherwise.
- **Fulfill Our Responsibility:** As adults, it's our duty to prevent abuse and protect children in our society.

WHAT INFORMATION IS NEEDED WHEN MAKING A REPORT?

- The name, age, and address of the child.
- The name and address of the child's parent or caregiver.
- The child's condition, including the nature and extent of the injury or abuse.
- Any information regarding the presence of weapons, alcohol/drug abuse, or other factors affecting safety.
- Where the child is located at the time the referral is made.
- **IF YOU ARE MISSING ANY OF THIS INFORMATION, MAKE THE REPORT ANYWAY.**

CAN I MAKE AN ANONYMOUS REPORT?

Yes! However, providing your name and contact information helps investigators follow up if needed. DSS keeps your identity strictly confidential, only releasing it to government entities with a court order.

WHAT ELSE SHOULD I KNOW?

- You do NOT need proof of abuse, only reasonable suspicion, to make a referral.
- You do NOT need permission from parents or caregivers, nor do you need to inform them of the referral.
- You do NOT need permission from your workplace to make a referral.
- You do NOT need to worry about liability if your referral is made in good faith, as you are protected from civil or criminal repercussions.

TO LEARN MORE:

[Recognizing and Responding to Suspicions of Child Maltreatment Training](#)

Free, online, self-guided training that covers how to recognize and report suspected or known child abuse. Visit www.preventchildabusenc.org/online-trainings.

WHAT IS MANDATED REPORTING?

Mandated reporters are people required by law to report suspected or known instances of abuse.

WHO IS A MANDATED REPORTER IN NC?

NC Law requires ANY person 18 years of age or older who knows or has cause to suspect that a child is being abused or neglected, or has died as a result of maltreatment, to report their concerns to the Department of Social Services or local law enforcement (G.S. 7B-301).

WHAT IF I DO NOT REPORT?

Any person or institution who knowingly fails to report or prevents another person from making a report as required by law is guilty of a Class 1 misdemeanor (G.S. 14-318.6).

REMEMBER:

If YOU see, suspect, or are told something, YOU are required to say something.

You're not alone. If you need support to make a report, please reach out to Carousel Child Advocacy Center.